

JAGADESH BALU
PARAMBATHUPARAMBIL HOUSE
CHOMBALA P O
KOZHIKODE - 673308
KERALA
CIOU Code : KLR10015

Your Reliance Netconnect+ No. 9388377164

Relationship No. :500003743030
Bill Period :25-02-2013 to 24-03-2013
Bill Date :25-Mar-13
Bill No. :305944108646
Tariff Plan Name :HSD_DATA
Credit Limit :Rs. 1500/-



000000005000037430300313

Previous Dues	Payments	Adjustments	Current Charges	Total Amount Due	Due Date	Amount Payable After Due Date
838.19	- 830.00	+ 0.00	+ 842.70	= 851.00	12-Apr-13	951.00

Summary of Current Charges	Amount(Rs.)
1. Monthly Rental	750.00
Subtotal	750.00
2. Taxes	92.70
Total Current Charges	842.70

Who called when your mobile was unreachable? Missed Call Alerts will tell you.

Now you can get the number, date and time of calls attempted on your mobile when it was switched off or unavailable. Also, for contacts saved on your phonebook, you will receive SMS alerts in the name of the callers.

- Get Missed Call Alerts at ₹15 for 30 days
- To activate, type 'M' and send it to 51234 (toll free)
- Available to all Reliance Prepaid & Postpaid subscribers

For more information
www.rcom.co.in

*T&C apply

RELIANCE
Mobile

This Statement has been issued by Reliance Communications Services-a Division of Reliance Communications Infrastructure Ltd ; For its dues and services provided to you by Reliance Communications Ltd; Thane Belapur Road, KoparKhairane, Navi Mumbai -400710.(Service- Tax Registration No. AACCR7832CST001) and Reliance Communications Infrastructure Ltd; Thane Belapur Road, KoparKhairane, Navi Mumbai - 400710. (Service- Tax Registration No. AACCS2157HST002). Service Tax Category - Telecommunication Service.

Your Nearest Payment Locations

1. Aysha Building, Near New Bus Stand, Badagara - 673 101, , , BADAGARA, Kerala-673101
2. 1/970 A, Jalsu Centre, Kannur Road, West Hill - 673 005, , , Calicut, KERALA-673005
3. Aysha Building, Near New Bus Stand, Badagara - 673 101, , , Badagara, KERALA-673101
4. Town Centre Building, Near Federal Bank, Quilandy - 673 305, , , Quilandy, KERALA-673305

Other Bill Payment Options



Pay Online through your Bank/Credit Card Log on to www.Rcom.co.in>View&Pay> Mobile&Hello>Sign Up



Register for ECS/CCSI. To sign Up visit your nearest Webworld



Pay online instantly without registering on rcom.co.in



Payment ThroughIVR Just Dial *222



000000005000037430300003059441086460000851.00

Your payment slip (Please attach this payment slip along with your payment)

PAYMENT SLIP			
Relationship No : 500003743030	Bill No : 305944108646	Due Date : 12-Apr-13	
JAGADESH BALU Your Reliance Netconnect+ No. 9388377164	Total Amt Due: 851.00	Amount payable after due date is : 951.00	
Cash <input type="checkbox"/> Cheque <input type="checkbox"/> Demand Draft <input type="checkbox"/>	Cheque/D.D. No :	Date :	Amount :
Drawn on			

Crossed Cheque/DD Payable at Par in favour of RCIL A/C R15500003743030

*Outstation cheque not accepted

Regd. Off. : Reliance Communications Limited, H Block, 1st Floor, Dhirubhai Ambani Knowledge City, Navi Mumbai 400710, Maharashtra, India.



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Relationship No. : 500003743030
Bill Date : 25-Mar-13
Bill No : 305944108646

JAGADESH BALU
Your Reliance Netconnect+ No. 9388377164

Voice Plan : HSD_DATA
Reliance Netconnect Plan : NCPLUS5GB3MADV1000

Payments	Date	Amount
Cash Payment	15/03/2013	830.00
Total		830.00

Discounted Usage Summary				
Usage Description	Opening Balance	Discounted Units	Consumed Units	Carry Forward
Netconnect Usage MB	0	5,120.00 MB	5,120.00 MB	0

1.Monthly Rental	Charges for Period	Amount
*Reliance Netconnect Rental	25-02-2013 to 24-03-2013	750.00
Total		750.00

2.Taxes	Amount
Service Tax @12%	90.00
Edu Cess @2%(On Service Tax)	1.80
SHE Cess @1%(On Service Tax)	0.90
Total	92.70

Current Charges	Amount
Total	842.70

The Charges marked with '*' are the Services provided by RCIL

*Netconnect Usage MB	Units	Amount
Discounted Usage		
*Netconnect Usage MB	5120	0.00
Non Discounted Usage		
*Usage in MB	229.76	0.00
Total	5350	0.00

Terms & Conditions

- Reliance Mobile/Hello customers for redressal of your complaints please dial 198(toll free) or *222 for any queries about our products or services from Reliance phone. You can also reach us on 30333333 from any other phone and J&K customers can dial 9018090180 or write us by email at customercare@relianceada.com. For Reliance Netconnect Call on *355/1800-3000-5555, Email at: Netconnect.broadband@relianceada.com / datacard.support@relianceada.com. For Reliance Blackberry Call on *389(tollfree) from Blackberry phone or 1800-3000-8989 or write us by Email at: Customercare.Blackberry@relianceada.com.
- Our endeavor is to resolve your complaints at your first point of contact, however if you are not satisfied with resolution provided by our Complaint Cell, you can register your appeal with the appellate authority in your circle in writing along with the Complaint number provided by the Complaint cell for resolution. The complaint will be resolved within 33 days from the date of filling written appeal with the Appellate Authority : Mrs. Venkateswari Arumugham, Reliance Communications Ltd, # 6 , Haddows Road, Nungamvakkam, Opp to Shastri Bhavan, Chennai - 600006. Phone : 18602002011. Email : rcomappellateauthority.chennai@relianceada.com, Fax : 044-30353434. From Monday to Saturday between 9.30a.m. to 6.00p.m. (excluding public holidays, 1st & 3rd Saturday and national holidays.).
- To change your billing address, Please visit your nearest Reliance Communication store to submit request and proof of your new billing address.
- Late Fee :-Payment of bills on time would ensure a good credit rating and continuous services .Please make the payment by due-date to avoid charging of late fee. Late payment Charges will be levied @2.5% per month or Rs. 100/- , whichever is higher.
- Now enjoy quick & easy access to your account information, create & monitor requests / complaints online; all using your personalized login ID & password. To register, logon to our website www.rcom.co.in.
- Important Information:
 - No migration fee is chargeable for migration to any Bill Plan.
 - No increase in any item of the tariff for a period of 6 months from the date of enrolment under any tariff plan.
 - No Charges will be levied for any services without your explicit consent.
 - To avoid unwanted telemarketing calls Please register your phone no. in NDNC Registry- call 1909 or SMS START 0 on 1909.
 - Incase of permanent disconnection your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid an interest @ 10% per annum.
 - RCOM has full rights to change the terms and conditions applicable to tariff plan from time to time.
 - Reliance GSM does not include calls made to Reliance GSM services in the following states :- Assam, North East (Manipur, Meghalaya, Arunachal Pradesh, Nagaland, Mizoram, Tripura), Bihar, Jharkhand, Madhya Pradesh, Chattisgarh, Himachal Pradesh, Orissa and West Bengal (including Kolkata).
 - 3G Mobile Internet Charges for 3GRNC_PAYG plan is 10p/10KB for first 50MB usage and beyond 50MB 1p/10 KB (within one Billing Period).
 - SMS containing more than 160 characters for GSM and 140 for CDMA (including space, numbers, special characters etc.) shall be charged more than one SMS. Benefit of any Plan/Pack is applicable upto 3000 SMS per month. All additional SMS will be charged: Local @ Re.1/- , STD @ Rs. 1.5/- and ILD @ Rs. 5/-
 - *222 is chargeable @ 50 paise per 3 minutes only on agent assistance.